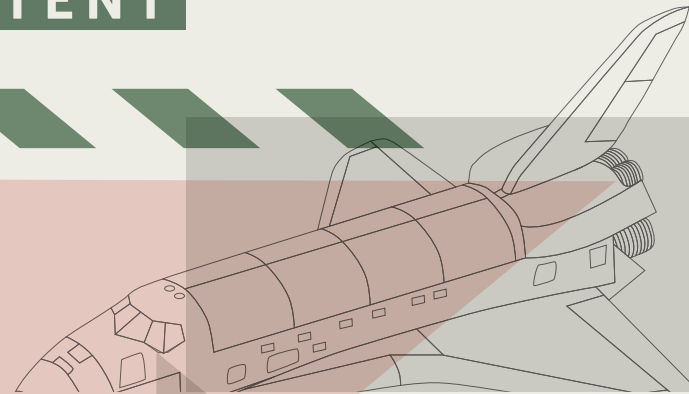




GRI G4 AND ISO 26000 REPORTING CONTENT



An astronaut in a white space suit is floating in the center of the page. Surrounding the astronaut are several colorful triangles (purple, blue, green, red, yellow) and two dashed arrows pointing towards the top right corner. The background is a light, neutral color.

GRI G4 AND ISO 26000 REPORTING CONTENT

The present Corporate Responsibility Report covers the calendar year 2013 and forms part of the Piraeus Bank Group Annual Report. It is structured with the aim of conforming to the Guidelines of the Global Reporting Initiative G4 (GRI-G4) to determine its content (Materiality, Stakeholder Dialogue, Viability Sustainability Context, Completeness) and quality (Symmetry, Clarity, Accuracy, Actuality, Comparability, Reliability).

Piraeus Bank Group has implemented the Global Reporting Initiative Guidelines for a seventh consecutive year, considering that this model is a comprehensible framework of principles that facilitates the disclosure and communication of Corporate Responsibility issues for both the Group and the stakeholders. The 2013 Annual Report pertains to the entire Group.

The 2013 Corporate Responsibility Report covers almost all the activities of the Group; however, some of the data reported and quantitative measurements are focused on specific areas of its activities. Wherever this applies, reference is made to the relevant Report sections.

The objective is to gradually extend the Bank's know-how and systematic approach of CSR issues to all the Group subsidiaries. Due to the acquisition and integration of selected assets of ATEbank by Piraeus Bank as of 27.07.12, Geniki Bank as of 14.12.12 as well as the Greek banking operations of the Cypriot banks: Bank of Cyprus, Cyprus Popular Bank, Hellenic Bank as of 26.03.13 and Millennium Bank as of 19.06.13, it is not possible to provide comparable performance results of the Group for periods 2012 and before.

The content of Piraeus Bank Group Report has been assured by Ernst & Young. The detailed Independent Assurance Statement is included in pages 116–119 of the present Corporate Responsibility Report. At the same time, Piraeus Bank Group voluntarily follows the directions for the publication of annual and progress reports as indicated by the UN Global Compact, and posts its Annual Report on the relevant website (www.unglobalcompact.org).

Since 2013, the Group has also been abiding by the International Standard Guidelines for Social Responsibility ISO 26000, with the aim of strengthening and optimally incorporating social responsibility into the Organisation's values and principles. This international Standard contains guidelines for implementation and promotion of the basic principles of Corporate Responsibility in a company's activities, in key issues such as: corporate governance, human rights, labor practices the environment, fair operating practices, consumer issues and participation in and growth of society.

For the collection of the 2013 data contained in the Report, the electronic database management systems were used, enabling data collection and processing. Moreover, internal processes have been adopted to ensure the validity and reliability of information.

The Table of Global Reporting Initiative below contains all the information for the GRI G4 indices required for the basic level "In Accordance - Core".

Additionally, the concise table below contains relevant references to policies, approaches and management aspects adopted by Piraeus Bank for each GRI index category.

The present Corporate Responsibility Report aims to provide complete, symmetrical presentation of certain important non-financial aspects of the organisation's work in relation to society, customers, employees and the environment.

In the framework of promoting current issues, communication and dialogue with stakeholders constitutes a strong tool. At the same time by adopting this mechanism, one can distinguish those CSR issues that have a most substantial and timeless effect on society. These issues constitute the basis for the development and activation of mechanisms for sustainable improvement of an organisation's operations. Towards this direction, in 2013, apart from the regular communication and collaboration framework that has been established with each group of stakeholders, as described in the present Report, Piraeus Bank has also adopted an evaluation process by means of a survey-questionnaire in which participants were asked to assess the materiality of an extensive range of corporate responsibility issues. The questionnaire was addressed to a sample of 100 participants, of which 87 participants both internally and externally responded (please refer to: materiality questionnaire <http://www.piraeusbankgroup.com/el/investors/financials/annual-reports>).





From the analysis of the survey results it was concluded that almost none of the issues were considered immaterial; however, the following 6 issues are distinguished and are presented in more detail in this Report:

1. Customer Service: The existence of a fair service/handling of customers which includes management of their personal data and promotion of products and services in an honest manner, as well as ensuring that all the products are safe, whatever their origin.
2. Environmental Protection: Protection of the natural environment through the development and support of the proper initiatives.
3. Adoption of Recycling Programmes: Adoption of programmes for recycling of materials and monitoring of natural resource consumption, with the aim of reducing its environmental footprint.
4. Support of local communities through PIOP's Museum Network: Support of employment and of the economic activity of local communities through the operation of PIOP's Museum Network.
5. Continuous enhancement of products/services: The Bank adopts ways of identifying possible risks of negative effects, which the products or services might entail for the customer and shapes practices to reduce these (i.e. systematic internal analysis, collaboration with external stakeholders to explain how this might happen as well as alteration of the products and services accordingly – or the provision of differentiated products or services for specific vulnerable groups).
6. Continuous Employee Training: Provision of continuous training to employees, adjusted according to the needs of their roles and with emphasis on issues of compliance and combating fraud/corruption.

The issues incorporated in the survey's questionnaire constitute aspects of corporate responsibility which may possibly have a positive or negative effect on stakeholders such as customers, employees, NGOs. These issues have emerged from the actuality, the current economic crisis situation, existing corporate responsibility practices, surveys, corporate responsibility indices. All material issues change over time, as does knowledge about them, and new issues may arise. Piraeus Bank will be re-evaluating their materiality once a year, in the context of compiling the Annual Report.

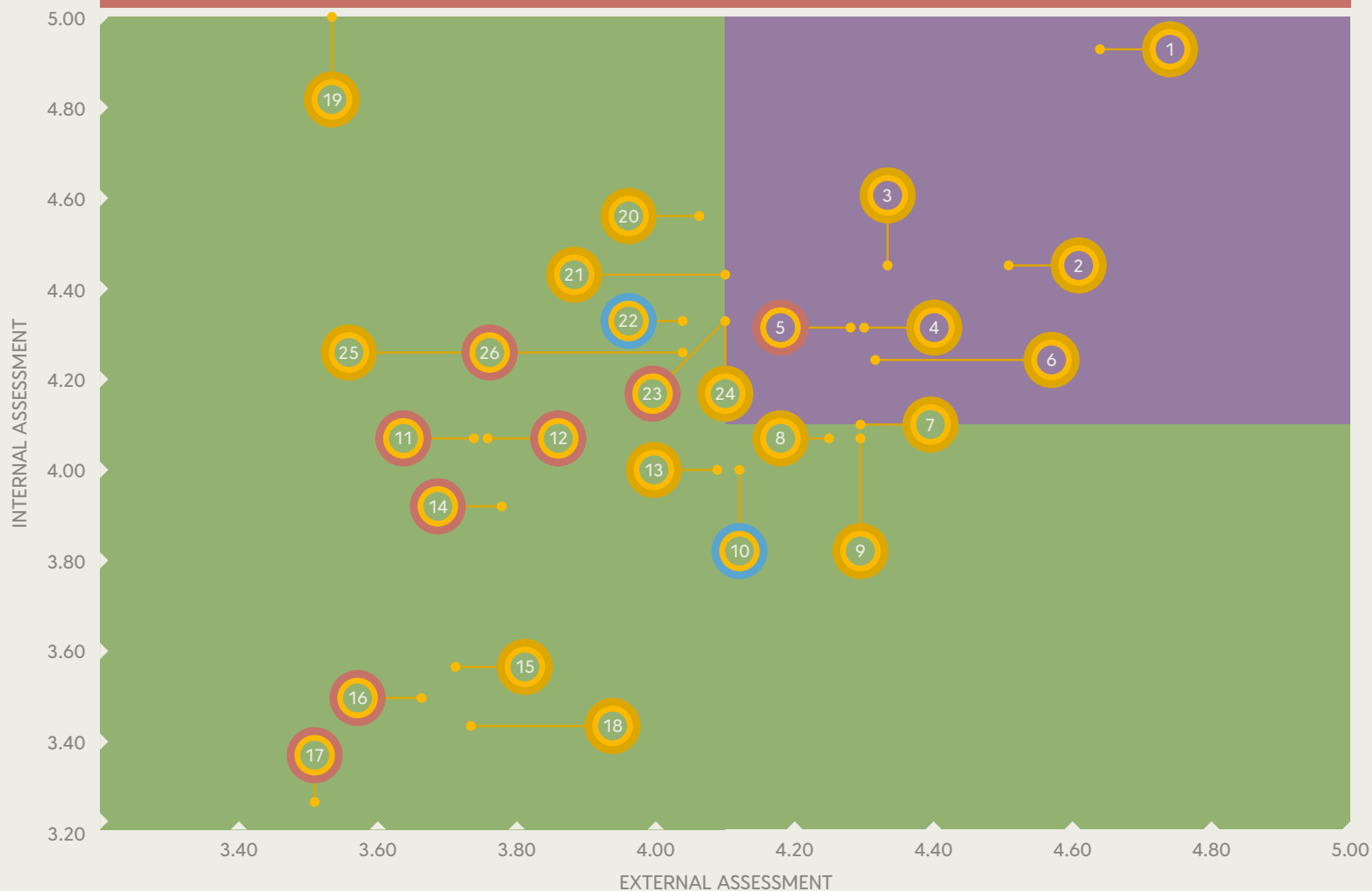
The chart below depicts the results of the sample survey regarding the 2013 Corporate Responsibility Report. The horizontal axis represents how non-Group stakeholders perceive the materiality of each issue and the vertical axis represents how Piraeus Group respondents perceive the materiality of each issue.

Questions/views on the report and/or its content may be submitted to: Investor_Relations@piraeusbank.gr.





MATERIALITY ANALYSIS



- | | | |
|--|--|--|
| <ul style="list-style-type: none"> 1 Customer service in an honest and fair manner 2 Business initiatives for protection of the natural environment 3 Environmental management system - environmental footprint reduction 4 Continuous improvement of products/services to benefit customers 5 Continuous employee training 6 Support of local economies through PIOP 7 Promotion of corporate responsibility principles 8 Institutional role in corporate responsibility issues 9 Customer satisfaction 10 Training programmes for young generation | <ul style="list-style-type: none"> 11 Delegation of corporate responsibility issues to BoD members 12 Participation in corporate responsibility assessment indices 13 Establishing of PIOP museums as centres of cultural production in the local communities with PIOP presence 14 Employee support programmes 15 Culture-promoting research programmes 16 Administrative and executive committee responsibilities 17 Voluntary Retirement Scheme 18 Operation of historical archive through PIOP | <ul style="list-style-type: none"> 19 Supplier relations management 20 Expansion of environmental policy and management systems 21 Management of adverse consequences of products/ services 22 Climate change 23 Environmental education of Group employees 24 Preservation/promotion of cultural heritage with emphasis on crafts/industrial technology 25 Integration of aspects of corporate responsibility during business assessment 26 Development and adoption of uniform Group culture |
|--|--|--|

○ ASPECT BOUNDARY WITHIN PIRAEUS BANK GROUP
 ○ ASPECT BOUNDARY OUTSIDE OF PIRAEUS BANK GROUP
 ○ ASPECT BOUNDARY INSIDE AND OUTSIDE OF PIRAEUS BANK GROUP



GRI G4 REPORT

CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	EXTERNAL ASSURANCE
GENERAL STANDARD DISCLOSURES				
1. STRATEGY AND ANALYSIS	G4-1	Statement from the most senior decision-maker of the organisation about the relevance of sustainability to the organisation and the organisation's strategy for addressing sustainability.	AFR 2-12 CRR 10-11	✓
	G4-3	Name of the organisation.	PIRAEUS BANK SA	✓
2. ORGANISATIONAL PROFILE	G4-4	Primary brands, products, and services.	WWW.PIRAEUSBANKGROUP.COM	✓
	G4-5	Location of the organisation's headquarters.	4, AMERIKIS ST., 10564 ATHENS	✓
	G4-6	Number of countries where the organisation operates, and names of countries where either the organisation has significant operations or that are specifically relevant to the sustainability topics covered in the report.	WWW.PIRAEUSBANKGROUP.COM > GROUP PROFILE > GROUP PRESENCE	✓
	G4-7	Nature of ownership and legal form.	WWW.PIRAEUSBANKGROUP.COM > INVESTOR RELATIONS > CORPORATE GOVERNANCE > ARTICLES OF ASSOCIATION CRR 33-34	✓
	G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	WWW.PIRAEUSBANKGROUP.COM > INVESTOR RELATIONS > CORPORATE GOVERNANCE > PRESENTATIONS > 2013 > CORPORATE PRESENTATION	✓
	G4-9	Scale of the reporting organisation.	CRR 56 AR 9, 40 AFR 3 WWW.PIRAEUSBANKGROUP.COM/EN/GROUP-PROFILE/AT-A-GLANCE WWW.PIRAEUSBANKGROUP.COM/~//MEDIA/COM/DOWNLOADS/FY_2013_RESULTS_PRESENTATION_UPDATED_230514.PDF > SLIDES 33, 52-53	✓
	G4-10	Total workforce by employment type, employment contract, region, gender etc.	CRR 56-57 WWW.PIRAEUSBANKGROUP.COM/~//MEDIA/COM/DOWNLOADS/FY_2013_RESULTS_PRESENTATION_UPDATED_230514.PDF > SLIDE 33	✓
	G4-11	Percentage of total employees covered by collective bargaining agreements.	CRR 57	✓
	G4-12	Organisation's supply chain.	CRR 50-51	✓

GRI G4 REPORT

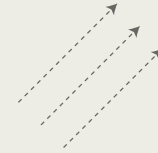
CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	EXTERNAL ASSURANCE
GENERAL STANDARD DISCLOSURES				
2. ORGANISATIONAL PROFILE	G4-13	Significant changes during the reporting period regarding the organisation's size, structure, ownership, or its supply chain.	CRR 10-11 AFR 4-8 WWW.PIRAEUSBANKGROUP.COM > GROUP PROFILE	✓
	G4-14	Explanation whether and how the precautionary approach or principle is addressed by the organisation.	AFR 10-11 CRR 29-31	✓
	G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the organisation subscribes or which it endorses.	CRR 18-19	✓
	G4-16	Memberships of associations (such as industry associations) and national or international advocacy organisations in which the organisation: <ul style="list-style-type: none"> • Holds a position on the governance body • Participates in projects or committees • Provides substantive funding beyond routine membership dues • Views membership as strategic. 	CRR 18-19, 72 HELLENIC BANKING ASSOCIATION (WWW.HBA.GR) UN GLOBAL COMPACT	✓
3. IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES	G4-17	A. All entities included in the organisation's consolidated financial statements or equivalent documents. B. Report whether any entity included in the organisation's consolidated financial statements or equivalent documents is not covered by the report.	AFR 75-78 NOTE 26 CRR 104	✓
	G4-18	A. Explain the process for defining the report content and the Aspect Boundaries. B. Explain how the organisation has implemented the Reporting Principles for Defining Report Content.	CRR 104-107	✓
	G4-19	All the material Aspects identified in the process for defining report content.	CRR 104-107, PLEASE REFER TO "SPECIFIC STANDARD DISCLOSURES"	✓
	G4-20	For each material Aspect, report the Aspect Boundary within the organisation, as follows: <ul style="list-style-type: none"> • Report whether the Aspect is material or not within the organisation • Report any specific limitation regarding the Aspect Boundary within the organisation. 	CRR 104-107, PLEASE REFER TO "SPECIFIC STANDARD DISCLOSURES"	✓
	G4-21	For each material Aspect, report the Aspect Boundary outside the organisation, as follows: <ul style="list-style-type: none"> • Report whether the Aspect is material or not outside of the organisation • Report any specific limitation regarding the Aspect Boundary outside the organisation. 	CRR 104-107, PLEASE REFER TO "SPECIFIC STANDARD DISCLOSURES"	✓
	G4-22	The effect of any restatements of information provided in previous reports, and the reasons for such restatements.	CRR 104-107	✓
	G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries.	CRR 104-107	✓
	4. STAKEHOLDER ENGAGEMENT	G4-24	List of stakeholder groups engaged by the organisation.	CRR 14-17
G4-25		Basis for identification and selection of stakeholders with whom to engage.	CRR 14-17	✓
G4-26		Organisation's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	CRR 14-17	✓



GRI G4 REPORT				
CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	EXTERNAL ASSURANCE
GENERAL STANDARD DISCLOSURES				
4. STAKEHOLDER ENGAGEMENT	G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	CRR 14-17, 104-107	✓
5. REPORT PROFILE	G4-28	Reporting period (such as fiscal or calendar year) for information provided.	01.01.2013-31.12.2013	✓
	G4-29	Date of most recent previous report (if any).	20.06.2013	✓
	G4-30	Reporting cycle (such as annual, biennial).	ANNUAL	✓
	G4-31	Contact point for questions regarding the report or its contents.	BUSINESS PLANNING & INVESTOR RELATIONS	✓
	G4-32	A. Report the 'in accordance' option the organisation has chosen. B. Report the GRI Content Index for the chosen option. C. Report the reference to the External Assurance Report, if the report has been externally assured. GRI recommends the use of external assurance but it is not a requirement to be 'in accordance' with the Guidelines.	GRI CONTENT INDEX FOR "IN ACCORDANCE" - CORE CRR 108-114	✓
	G4-33	A. The organisation's policy and current practice with regard to seeking external assurance for the report. B. If not included in the assurance report accompanying the sustainability report, report the scope and basis of any external assurance provided. C. The relationship between the organisation and the assurance providers. D. Report whether the highest governance body or senior executives are involved in seeking assurance for the organisation's sustainability report.	CRR 118-121	✓
4. GOVERNANCE	G4-34	Governance structure of the organisation, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	AFR 17	✓
5. ETHICS AND INTEGRITY	G4-56	Organisation's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	CRR 12-13	✓

GRI G4 REPORT

CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	IDENTIFIED OMISSIONS	EXTERNAL ASSURANCE
SPECIFIC STANDARD DISCLOSURES					
ECONOMIC					
MATERIAL ASPECT: TO SUPPORT THE EMPLOYMENT AND ECONOMIC ACTIVITY OF LOCAL COMMUNITIES THROUGH THE INITIATIVES AND MUSEUM NETWORK OF PIRAEUS BANK GROUP CULTURAL FOUNDATION PIOP.					
INDIRECT ECONOMIC IMPACT	G4-DMA	Generic Disclosures on Management Approach.	WWW.PIOP.GR AFR 11-12 CRR 7, 72-83	-	✓
	G4-EC7	Development and impact of infrastructure investments and services supported.	CRR 78-79	-	✓
ENVIRONMENTAL					
MATERIAL ASPECT: IMPLEMENT PROGRAMMES ON RECYCLING MATERIALS AND MONITORING THE CONSUMPTION OF NATURAL RESOURCES WITH THE AIM TO REDUCE THE GROUP'S ENVIRONMENTAL FOOTPRINT.					
MATERIALS	G4-DMA	Generic Disclosures on Management Approach.	CRR 10-13, 86-87, 90	-	
	G4-EN1	Materials used by weight or volume.	CRR 90, 94-95	-	
	G4-EN2	Percentage of materials used that are recycled input materials.	CRR 94-95	-	
MATERIAL ASPECT: IMPLEMENT PROGRAMMES ON RECYCLING MATERIALS AND MONITORING THE CONSUMPTION OF NATURAL RESOURCES WITH THE AIM TO REDUCE THE GROUP'S ENVIRONMENTAL FOOTPRINT					
ENERGY	G4-DMA	Generic Disclosures on Management Approach.	CRR 10-13, 87-89	-	
	G4-EN3	Energy consumption within the organisation.	CRR 87-89, 94-95	-	
	G4-EN5	Energy intensity.	CRR 87-89, 94-95	-	
	G4-EN6	Reduction of energy consumption.	CRR 87-89	-	
MATERIAL ASPECT: PROTECT THE NATURAL ENVIRONMENT THROUGH THE DEVELOPMENT AND SUPPORT OF SUSTAINABLE BUSINESS INITIATIVES.					
BIODIVERSITY	G4-DMA	Generic Disclosures on Management Approach.	CRR 10-13, 84-86, 96 WWW.PIRAEUSBANKGROUP.COM > CORPORATE RESPONSIBILITY > ENVIRONMENT > ENVIRONMENTAL POLICY PRINCIPLES WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > PARTNERS WWW.LIFESTYMFALIA.GR > NEWS > 1st VISIT TO THE LIFE-STYMFALIA PROJECT BY THE EXTERNAL MONITORING TEAM	-	✓

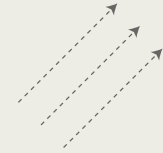


GRI G4 REPORT

CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	IDENTIFIED OMISSIONS	EXTERNAL ASSURANCE
SPECIFIC STANDARD DISCLOSURES					
ENVIRONMENTAL					
MATERIAL ASPECT: PROTECT THE NATURAL ENVIRONMENT THROUGH THE DEVELOPMENT AND SUPPORT OF SUSTAINABLE BUSINESS INITIATIVES.					
BIODIVERSITY	G4-EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	CRR 96 WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > GENERAL INFORMATION WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > AIM-OBJECTIVES	-	
	G4-EN13	Habitats protected or restored.	CRR 96 WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > AIM-OBJECTIVES WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > PARTNERS WWW.LIFESTYMFALIA.GR > THE AREA OF LAKE STYMFALIA > SPECIES WWW.LIFESTYMFALIA.GR > ACTIONS > PREPARATORY ACTIONS	-	✓
MATERIAL ASPECT: IMPLEMENT PROGRAMMES ON RECYCLING MATERIALS AND MONITORING THE CONSUMPTION OF NATURAL RESOURCES WITH THE AIM TO REDUCE THE GROUP'S ENVIRONMENTAL FOOTPRINT.					
EMISSIONS	G4-DMA	Generic Disclosures on Management Approach.	CRR 10-13, 86-87, 92-93	-	✓
	G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1).	CRR 92-93	-	
	G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2).	CRR 92-93	-	✓
	G4-EN17	Other indirect greenhouse gas (GHG) emissions (Scope 3).	CRR 92-93	-	
	G4-EN18	Greenhouse gas (GHG) emissions intensity.	CRR 92-93	-	
	G4-EN19	Reduction of greenhouse gas (GHG) emissions.	CRR 92-93	-	
	G4-EN21	NOx, SOx, and other significant air emissions.	CRR 92-93	-	

GRI G4 REPORT

CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	IDENTIFIED OMISSIONS	EXTERNAL ASSURANCE
SPECIFIC STANDARD DISCLOSURES					
ENVIRONMENTAL					
MATERIAL ASPECT: IMPLEMENT PROGRAMMES ON RECYCLING MATERIALS AND MONITORING THE CONSUMPTION OF NATURAL RESOURCES WITH THE AIM TO REDUCE THE GROUP'S ENVIRONMENTAL FOOTPRINT.					
EFFLUENTS AND WASTE	G4-DMA	Generic Disclosures on Management Approach.	CRR 10-13, 86-87, 90-91	-	
	G4-EN23	Total weight of waste by type and disposal method.	CRR 86-87, 90-91, 95	-	
SOCIAL					
LABOUR PRACTICES AND DECENT WORK					
MATERIAL ASPECT: PROVIDE CONTINUOUS TRAINING TO EMPLOYEES CUSTOMISED ON THE BASIS OF THEIR ROLES' NEEDS AND GIVING EMPHASIS ON THE SUBJECTS OF COMPLIANCE AND ANTI-FRAUD / ANTI-CORRUPTION.					
TRAINING AND EDUCATION	G4-DMA	Generic Disclosures on Management Approach.	CRR 15, 55, 60-64	-	✓
	G4-LA9	Average hours of training per year per employee by gender, and by employee category.	CRR 61-63	-	✓
	G4-LA10	Programmes for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	CRR 55-56, 60-64	-	
	G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category.	CRR 61	-	
PRODUCT RESPONSIBILITY					
MATERIAL ASPECT: TREATING CUSTOMERS FAIRLY INVOLVES HANDLING THEIR PERSONAL DATA IN ACCORDANCE WITH RELEVANT LAWS, PROMOTING PRODUCTS AND SERVICES IN AN HONEST WAY AND ENSURING PRODUCTS ARE SAFE, WHEREVER THEY ARE SOLD. FAILURE TO DO SO RISKS MISLEADING AND DISEMPOWERING THE CUSTOMER.					
CUSTOMER HEALTH AND SAFETY	G4-DMA	Generic Disclosures on Management Approach.	CRR 40-41, 45-49	-	✓
	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	CRR 47-49	-	✓
MATERIAL ASPECT: THE BANK SHOULD REPORT ON WAYS IT IDENTIFIES POTENTIAL RISKS OF NEGATIVE IMPACT TO CUSTOMERS AND PRACTICES IT ADOPTS IN ORDER TO REDUCE THEM (I.E. SYSTEMATIC INTERNAL ANALYSIS, WORKING WITH EXTERNAL STAKEHOLDERS TO UNDERSTAND OF HOW IT CAN OCCUR, AND AMENDING PRODUCTS AND SERVICES ACCORDINGLY – OR PROVIDING DIFFERENTIATED PRODUCTS OR SERVICES FOR SPECIFIC VULNERABLE GROUPS).					
PRODUCT AND SERVICE LABELING	G4-DMA	Generic Disclosures on Management Approach	CRR 40-41, 45-47	-	✓
	G4-PR3	Type of product and service information required by the organisation's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	CRR 40-41	-	✓
	G4-PR5	Results of surveys measuring customer satisfaction.	CRR 45-47	-	



GRI G4 REPORT					
CATEGORY	INDICATOR	DESCRIPTION	REFERENCE	IDENTIFIED OMISSIONS	EXTERNAL ASSURANCE
SPECIFIC STANDARD DISCLOSURES					
SOCIAL					
PRODUCT RESPONSIBILITY					
PROTECT THE NATURAL ENVIRONMENT THROUGH THE DEVELOPMENT AND SUPPORT OF SUSTAINABLE BUSINESS INITIATIVES.					
PRODUCT PORTFOLIO	G4-DMA	<p>Policies with specific environmental and social components applied to business lines (former FS1).</p> <p>Procedures for assessing and screening environmental and social risks in business lines (former FS2).</p> <p>Processes for monitoring clients' implementation of and compliance with environmental and social requirements included in agreements or transactions (former FS3).</p> <p>Process(es) for improving staff competency to implement the environmental and social policies and procedures as applied to business lines (former FS4).</p> <p>Interactions with clients/ investees/business partners regarding environmental and social risks and opportunities (former FS5).</p>	<p>FORMER FS1: CRR 12-13, 38, 54, 70 WWW.PIRAEUSBANKGROUP.COM > CORPORATE RESPONSIBILITY > ENVIRONMENT > A) ENVIRONMENTAL POLICY PRINCIPLES, B) CLIMATE CHANGE STRATEGY, C) SUSTAINABILITY STATEMENT D) GREEN ENTREPRENEURSHIP WWW.PIRAEUSBANKGROUP.COM > CORPORATE GOVERNANCE > RELATIONSHIP WITH CUSTOMERS AND SUPPLIERS > RELATIONSHIP WITH SUPPLIERS</p> <p>FORMER FS2: CRR 84-86, 96</p> <p>FORMER FS3: WWW.PIRAEUSBANKGROUP.COM > INVESTOR RELATIONS > CORPORATE GOVERNANCE > ARTICLES OF ASSOCIATION, ARTICLE 2 CRR 50-51</p> <p>FORMER FS4: CRR 58-59, 60-61, 98-99</p> <p>FORMER FS5: CRR 14-17, 96-99</p>	-	
	FS-6	Percentage of the portfolio for business lines by specific region, size (e.g. Micro/SME/Large) and by sector.	AR 44, 78 FY 2013 RESULTS PRESENTATION WWW.PIRAEUSBANKGROUP.COM > INVESTOR RELATIONS > PRESENTATIONS > 2013 > CORPORATE PRESENTATION	-	
	FS-7	Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose.	CRR 10-11, 43-44, 70 AR 10, 39, 57-58, 99	-	
	FS-8	Monetary value of products and services designed to deliver a specific environmental benefit for each business line broken down by purpose.	CRR 10-11, 98 AR 10, 39, 56-63	-	



 Website

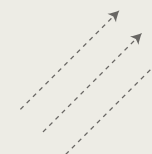
CRR (number): Corporate Responsibility Report, 2013, page number

AR (number): Annual Report, 2013, page number

AFR (number): Annual Financial Report, 2013, page number

It is noted that the table contains brief descriptions of GRI indices for reasons of presentation.

For the complete description, please refer to the following link <https://www.globalreporting.org/resourcelibrary/GRIG4-Part1-Reporting-Principles-and-Standard-Disclosures.pdf>



ISO 26000

TABLE FOR CORPORATE RESPONSIBILITY REPORTING

CLAUSE 6: SOCIAL RESPONSIBILITY CORE SUBJECTS	SUB-CLAUSE	REFERENCE IN THE REPORT
SOCIAL RESPONSIBILITY CORE SUBJECTS		CRR 10-13
ORGANISATIONAL GOVERNANCE	6.2	AFR 2-12, 17 CRR 6-7, 22-25
HUMAN RIGHTS	6.3	CRR 54-56
DUE DILIGENCE	6.3.3	CRR 18, 54-56
HUMAN RIGHTS RISK SITUATIONS	6.3.4	CRR 54-56
AVOIDANCE OF COMPLICITY	6.3.5	CRR 50-51, 54-56
RESOLVING GRIEVANCES	6.3.6	CRR 45-49, 55-56, 66-67
DISCRIMINATION AND VULNERABLE GROUPS	6.3.7	CRR 12-13, 24-26, 54-59, 62
CIVIL AND POLITICAL RIGHTS	6.3.8	CRR 18, 54-55, 65-66
ECONOMIC, SOCIAL AND CULTURAL RIGHTS	6.3.9	CRR 6-7, 18, 42-44, 54-55, 65-66, 70-72, 84-95 WWW.PIOP.GR AFR 11-12
FUNDAMENTAL PRINCIPLES AND RIGHTS AT WORK	6.3.10	CRR 12-13, 18, 24-25, 54-55, 57-58, 60-63
LABOUR PRACTICES		
EMPLOYMENT AND EMPLOYMENT RELATIONSHIPS	6.4.3	CRR 14-17, 18, 24-25, 50-51, 56-57, 64-66, 78
CONDITIONS OF WORK AND SOCIAL PROTECTION	6.4.4	CRR 14-17, 56, 57-67
SOCIAL DIALOGUE	6.4.5	CRR 10-11, 14-17, 18-19, 50-51, 56-57, 60, 64-65, 108-109 (ORGANISATION PROFILE) AR 9-13, 15, 44-46, 78-80 AFR 3, 4-8, 10-11
HEALTH AND SAFETY AT WORK	6.4.6	CRR 64, 65-67
HUMAN DEVELOPMENT AND TRAINING IN THE WORKPLACE	6.4.7	CRR 14-17, 55-60, 60-64
THE ENVIRONMENT		
PREVENTION OF POLLUTION	6.5.3	CRR 84-86, 90-91, 93-95
SUSTAINABLE RESOURCE USE	6.5.4	CRR 84-95
CLIMATE CHANGE MITIGATION AND ADAPTATION	6.5.5	CRR 84-86, 87-89, 93-95 WWW.CLIMABIZ.GR
PROTECTION OF THE ENVIRONMENT, BIODIVERSITY AND RESTORATION OF NATURAL HABITATS	6.5.6	CRR 84-86, 96 WWW.LIFESTYMFALIA.GR > LIFE-STYMFALIA PROJECT > A) AIM - OBJECTIVES, B) PARTNERS, C) THE AREA OF LAKE STYMFALIA > SPECIES, D) ACTIONS > PREPARATORY ACTIONS

ISO 26000

TABLE FOR CORPORATE RESPONSIBILITY REPORTING

CLAUSE 6: SOCIAL RESPONSIBILITY CORE SUBJECTS	SUB-CLAUSE	REFERENCE IN THE REPORT
FAIR OPERATING PRACTICES		
ANTI-CORRUPTION	6.6.1 - 6.6.2	CRR 38-42, 45-49
RESPONSIBLE POLITICAL INVOLVEMENT	6.6.3	CRR 12-13, 60-63
FAIR COMPETITION	6.6.5	CRR 38-42, 45-49
PROMOTING SOCIAL RESPONSIBILITY IN THE VALUE CHAIN	6.6.6	CRR 54-55, 60-63, 70-83
RESPECT FOR PROPERTY RIGHTS	6.6.7	CRR 10-11, 14-17, 54-55 WWW.PIOP.GR AFR 11-12
CONSUMER ISSUES		
CONSUMER ISSUES	6.7.1 - 6.7.2	CRR 38-42
FAIR MARKETING, FACTUAL AND UNBIASED INFORMATION AND FAIR CONTRACTUAL PRACTICES	6.7.3	CRR 38-42, 42-43
PROTECTING CONSUMERS' HEALTH AND SAFETY	6.7.4	CRR 38-42, 45-47
SUSTAINABLE CONSUMPTION	6.7.5	CRR 47-49, 84-86
CONSUMER SERVICE, SUPPORT, AND COMPLAINT AND DISPUTE RESOLUTION	6.7.6	CRR 38-42, 47-49
CONSUMER DATA PROTECTION AND PRIVACY	6.7.7	CRR 38-42, 47-49
ACCESS TO ESSENTIAL SERVICES	6.7.8	CRR 42-43, 47-49
EDUCATION AND AWARENESS	6.7.9	CRR 42-43, 47-49
COMMUNITY INVOLVEMENT AND DEVELOPMENT		
COMMUNITY INVOLVEMENT	6.8.1 - 6.8.2	AR 9-13, 15, 16-21 CRR 10-11, 14-17, 70-83
EDUCATION AND CULTURE	6.8.3	CRR 14-17, 70-83
EMPLOYMENT CREATION AND SKILLS DEVELOPMENT	6.8.4	CRR 14-17, 70-83
TECHNOLOGY DEVELOPMENT AND ACCESS	6.8.5	AR 9-13, 15, 16-21 CRR 10-11, 14-17, 44-45, 53-54, 72-83, 96 AFR 66
WEALTH AND INCOME CREATION	6.8.7	AR 9-13, 15, 16-21, CRR 10-11, 14-17, 44-45, 60-64, 72-83, 96 AFR 67
HEALTH	6.8.8	CRR 54-55, 70-71, 72-83
SOCIAL INVESTMENT	6.8.9	CRR 6-7, 70-71, 72-83, 96 AR 9-13, 15, 16-21